# OFFICE OF THE CITY TREASURER

**External Services** 

### 1. Collection of Bicycle Registration Fees

The traffic code of the City also provides that all bicycles must be registered within the City so as to regulate its use and establish ownership thereof and the corresponding fee must be paid by the owner every year.

| Office or Division:   | Office of the City Treasurer - Business License Tax Division  |         |                 |                    |   |
|---|---|---------|-----------------|--------------------|---|
| Classification:   | Simple  |         |                 |                    |   |
| Type of Transaction:  | G2C – Government to Citizens  |         |                 |                    |   |
| Who may avail:  | Residents of C  | avite ( | City            |                    |   |
| CHECKLIST OF RE   | QUIREMENTS  |         |                 | WHERE TO SE        | CURE  |
| New: Official receipt of purchase from previous purchase  Renewal: Previous receipt from Office of the City Treasurer from previous payment |   |         |                 | Owner's cop        |   |
| CLIENT'S STEP<br>(TERMINAL FEE)   | AGENCY<br>ACTION  |         | S TO BE<br>PAID | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE   |
| 1. Present Receipt of purchase for new registration or previous receipt for renewal to collector at Window 1,2 or 3                         | 1.Accept<br>receipt of<br>purchase for<br>new<br>registration<br>or previous<br>receipt for<br>renewal from<br>taxpayer | ١       | None            | 5 minutes          | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
| 2. Pay the bicycle registration fee   | 2. Accept payment from tax payer  | Php     | 100.00          | 15 minutes         | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |

| 3. Accept Official<br>Receipt and Bicycle<br>Plate | 3. Issue official receipt according to payment |            | 5 minutes  | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
|--|--|------------|------------|---|
| TOTAL:   |  | Php 100.00 | 25 minutes |   |

<sup>\*</sup> Additional payment of PhP25 for late registration for renewal

#### 2. Collection of Business Tax

Unless otherwise provided in the Revenue Code, the tax period of all local taxes, fees and charges shall be the calendar year. Such taxes, fees and charges may be paid in annually, semiannually or quarterly installments.

| Office or Division:   | Office of the Cit                            | Office of the City Treasurer - Business License Tax Division |                                    |               |               |  |
|-----------------------|--|--|------------------------------------|---------------|---------------|--|
| Classification:       | Simple                                       |  |                                    |               |               |  |
| Type of Transaction:  | G2C – Governn<br>G2B – Governn               |  |                                    | ses           |               |  |
| Who may avail:        | Citizen Business/es                          |  |                                    |               |               |  |
| CHECKLIST OF R        | EQUIREMENTS                                  |  |                                    | WHERE TO SE   | CURE          |  |
| New: Original Cop     | y of CTC                                     |  | Owner's copy                       |               |               |  |
| Fire Certification    | te   |  |                                    | Owner's copy  |               |  |
| Tax Order o           | f Payment Business Permit & Licensing Office |  |                                    | ensing Office |               |  |
| Renewal: Tax Order of | Payment                                      |  | Business Permit & Licensing Office |               | ensing Office |  |
| CLIENT'S STEPS        | AGENCY                                       | AGENCY FEES TO BE PROCESSING PE                              |                                    | PERSON        |               |  |

| CLIENT'S STEPS  | AGENCY   | FEES TO BE | PROCESSING | PERSON  |
|---|--|------------|------------|---|
| (Business Tax)  | ACTION   | PAID       | TIME       | RESPONSIBLE   |
| 1.For New Business: Present Tax Order of Payment, original copy of CTC and Fire Certificate to collector at Window 1,2 or 3 | 1.1 Accept Tax Order of Payment, original copy of CTC and Fire Certificate from taxpayer | None       | 2 minutes  | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk |

|   |  |  |           | BLT Division -Office of the City Treasurer             |
|---|--|--|-----------|--|
| For Business Renewal: Present Tax Order of    | 1.2 Verify correctness of CTC & Fire Certificate | None   | 3 minutes | Vym Novelle<br>A. Salud<br>-LRCO II                    |
| Payment to collector at Window 1,2 or 3       | and TOP as<br>to period of<br>payment            |  |           | Julee Ann R.<br>Laudato<br>-Casual Clerk               |
|   | (Quarterly/<br>Semi-<br>Annually/<br>Annually    |  |           | BLT Division -Office of the City Treasurer             |
|   | 1.3 Check<br>and initial/sign<br>the TOP         | None   | 5 minutes | Josefina S.<br>Lallana<br>-LRCO IV                     |
|   | received from BPLO staff                         |  |           | And/or   |
|   |  |  |           | Lallaine G.<br>Lasprillas<br>-Acting City<br>Treasurer |
| 2.Pay the Business Tax                        | 2. Accept payment from tax payer                 | As assessed<br>by the<br>BPLO/CTO<br>officers  | 5 minutes | Vym Novelle<br>A. Salud<br>-LRCO II                    |
|   |  | (see<br>business<br>category and<br>tax amount |           | Julee Ann R.<br>Laudato<br>-Casual Clerk               |
|   |  | at BPLO<br>Section)                            |           | BLT Division<br>-Office of the<br>City Treasurer       |
| 3. Accept Official Receipt from the collector | 3. Issue Official Receipt according to           | None   | 5 minutes | Vym Novelle<br>A. Salud<br>-LRCO II                    |
|   | tax paid   |  |           | Julee Ann R.<br>Laudato<br>-Casual Clerk               |
|   |  |  |           | BLT Division -Office of the City Treasurer             |

| TOTAL: | As       | 20 minutes |  |
|--------|----------|------------|--|
|        | assessed |            |  |

#### 3. Collection of Miscellaneous Fees

Birth/Death/Marriage Certificate, Birth/Death/Marriage Documents, No Record of Birth/Death/Marriage, Court Documents, Late Reg. Birth/Death/Marriage Certificate, Marriage Application/ License, Legitimation, Affidavit to use Surname of Father (AUSF), Clerical Error Migrant Fee, Cancellation of Birth, Presumption of Death, Acknowledgement, Adoption, Annulment, Foreign Judgement, Court Order, Court Decree, Acknowledgement of Paternity, Correction of Clerical Error / Change Name and other Registrar fees, Mayor's Clearance, Tax Declaration, No Improvement, No Property, Landholdings, Tax Mapping Verification, Zoning Fee, Electrical and Building Construction, Streamer Fee, Niche Fee, Certificate Business Closure, Business Permit, No Existing Business, Promotional Campaign, Violation (Illegal Vending), Violation (City Ordinance), Pre-Marital Counseling, Family Planning, Death Processing, Lot Rental, Burial/Transfer/Exhumation Fee, Health Permit (Working Permit), PMA Clearance, Certificate of Employment, Service Record and other documents.

| Office or Division:  | Office of the City Treasurer - Business License Tax Division   |  |  |  |
|--|--|--|--|--|
| Classification:  | Simple   |  |  |  |
| Type of Transaction:   | G2C – Government to Citizens<br>G2G - Government to Government   |  |  |  |
| Who may avail:   | Employees<br>Citizen   |  |  |  |
| CHECKLIST OF REQ   |  | WHERE TO SECURE  |  |  |
| TOP of Birth/Death/Marriage Door Record of Birth/Death/Marriage Door Record of Birth/Death/Marriage Cermon Marriage Application/ Lice Legitimation, Affidavit to Use Father (AUSF), Clerical Effect, Cancellation of Birth of Death, Acknowledgem Annulment, Foreign Judg Order, Court Decree, Ack of Paternity, Correction of Change Name and other TOP for Mayor's Clearan TOP for Tax Declaration, Improvement, No Propert Landholdings, Tax Mappi TOP for Zoning Fee | age Certificate, cuments, No arriage, Court tificate, ense, use Surname of Error Migrant Adoption, ement, Adoption, ement, Court knowledgement of Clerical Error / Registrar fees ace No cy, | Office of the City Administrator Office of the City Assessors  Office of the City Planning & Dev't Coordinator |  |  |

**TOP for** Electrical and Building Permit, Streamer Fee, Niche Fee

**TOP for** Certificate Business Closure, Business Permit, No Existing Business, Promotional Campaign, Violation (Illegal Vending)

**TOP for** Violation (City Ordinance) **TOP for** Pre-Marital Counseling

**TOP for** Family Planning, Death Processing, Lot Rental, Burial/Transfer/Exhumation Fee, Health Permit (Working Permit)

**TOP for** PMA Clearance, Certificate of Employment, Service Record and other documents

Office of the City Engineer

**Business Permit & Licensing Office** 

City Hall of Justice Office of the City Social Welfare & Development Office of the City Health

Office of the Human Resource Management Officer

\*TOP - Tax Order of Payment

| TOP = Tax Order Or Pa  |  |                    |                    |   |
|--|--|--------------------|--------------------|---|
| CLIENTS STEPS  | AGENCY<br>ACTION   | FEES TO<br>BE PAID | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE   |
| 1.Present Tax Order of<br>Payment from office<br>concerned to collector<br>at Window 1, 2 or 3 | 1. Accept Tax<br>Order of<br>Payment from<br>the tax payer | None               | 5 minutes          | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
| 2. Pay miscellaneous fee to collector  | 2. Accept payment from tax payer as per TOP received       | See table below    | 5 minutes          | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
| 3.Accept Official<br>Receipt upon payment<br>to collector                                      | 3. Issue Official Receipt according to amount paid         |                    | 5 minutes          | Vym Novelle A.<br>Salud<br>-LRCO II   |

|        |              |            | Julee Ann R.<br>Laudato<br>-Casual Clerk         |
|--------|--------------|------------|--|
|        |              |            | BLT Division<br>-Office of the<br>City Treasurer |
| TOTAL: | Based on TOP | 15 minutes |  |

| Nature of Tax                                    | Amount                       |
|--|------------------------------|
| Birth/Death/Marriage                             | Amount<br>130                |
| Certificate                                      | 130                          |
| Birth/Death/Marriage                             | 130                          |
| Documents  |                              |
| No Record<br>Birth/Death/Marriage                | 130                          |
| Court Documents                                  | 130                          |
| Late Reg. Birth/Death<br>/Marriage               | 232                          |
| Marriage Application /<br>License                | 302                          |
| Legitimation                                     | 332                          |
| Affidavit to use Surname of Father (AUSF)        | 332                          |
| Nature of Tax                                    | Amount                       |
|  |                              |
| Presumption of Death                             | 532                          |
| Acknowledgement                                  | 532                          |
| Adoption   | 532                          |
| Annulment  | 532                          |
| Foreign Judgement                                | 532                          |
| Court Order                                      | 532                          |
| Court Decree                                     | 532                          |
| Acknowledgement of Paternity                     | 532                          |
| Correction of Clerical<br>Error / Change of Name | 1,200 or 3,200               |
| Mayor's Clearance                                | 130                          |
| Weights and Measures                             | 100                          |
| PTR/Occupational Tax                             | 300 w/ 25%<br>surcharge plus |

| Nature of Tax                      | Amount   |
|------------------------------------|--|
| Zoning Fee                         | As assessed by<br>City Planning<br>Office                                    |
| Electrical Permit                  | As assessed by<br>City Engineers<br>Office                                   |
| Building Permit                    | As assessed by<br>City Engineers<br>Office                                   |
| Streamer Fee                       | As assessed by<br>City Engineers<br>Office                                   |
| Niche Fee                          | 100  |
| Certificate of Business<br>Closure | 130  |
| Business Permit                    | 130  |
| No Existing Business               | 130  |
| Nature of Tax                      | Amount   |
| Violation (Illegal Vending)        | As assessed by City Mayor's Office – Business Permit & Licensing Office      |
| Violation (City Ordinance)         | As assessed by Hall of Justice   |
| Pre-Marital Counseling             | 100  |
| Family Planning                    | 150  |
| Death Processing                   | 150  |
| Lot Rental                         | 200  |
| Exhumation                         | 150  |
| Burial Fee                         | 200  |
| Transfer Fee                       | 200  |
| Health Permit (Working Permit)     | 152 / 202 /302<br>w/ penalty for late<br>payment<br>177 / 239.50 /<br>364.50 |
| PMA Clearance                      | 390  |
| Certificate of Employment          | 130  |
| Service Record                     | 130  |

|                 | 2% interest on<br>the no. of<br>months lapsing<br>for late payment |
|-----------------|--|
| Tax Declaration | 130  |
| No Improvement  | 130  |
| No Property     | 130  |

| Landholdings             | 130 |
|--------------------------|-----|
| Tax Mapping Verification | 130 |
|                          |     |

# 4. Collection of Miscellaneous Fees: Franchise of Tricycle

| Office or Division:  | Office of the City Treasurer - Business License Tax Division                                    |        |                 |                     |   |
|--|---|--------|-----------------|---------------------|---|
| Classification:  | Simple  |        |                 |                     |   |
| Type of Transaction:   | G2C – Governm   | ent to | Citizens        |                     |   |
| Who may avail:   | ALL   |        |                 |                     |   |
| CHECKLIST OF RE  | QUIREMENTS  |        |                 | WHERE TO SE         | CURE  |
| Order of Pa  | ayment  |        |                 |                     |   |
| TOP of Franchise f   | or Hire Tricycle  |        |                 | Transportation      | Office  |
| *TOP – Tax Order of Payment  |   |        |                 |                     |   |
| CLIENT'S STEPS<br>(Traffic Violations)   | AGENCY<br>ACTION  |        | S TO BE<br>PAID | PROCESSING<br>TIME  | PERSON<br>RESPONSIBLE   |
| Present Tax Order of Payment from the Transportation Office to the collector at Window | 1.1 Tax Order of Payment from the tax payer 1.2. Verify Tax Order of Payment from the tax payer | ١      | None            | 2 minutes 3 minutes | Felicisima C. Angeles -Revenue Collection Clerk II BLT Division -Office of the City Treasurer |

| 2. Pay the corresponding fee  | 2. Accept payment                          | Franchise fee - P 500.00  Coding Sticker - P 25.00  Current Sticker - P 30.00  Chang Motor - P 130.00  Dropping - P 130.00 | 3 minutes  | Felicisima C. Angeles -Revenue Collection Clerk II BLT Division -Office of the City Treasurer |
|-------------------------------|--|--|------------|---|
| 3. Accept Official<br>Receipt | 3. Issue Official Receipt according to TOP |  | 2 minutes  | Felicisima C. Angeles -Revenue Collection Clerk II BLT Division -Office of the City Treasurer |
| TOTAL:                        |  | Based on<br>TOP  | 10 minutes |   |

#### 5. Collection of Miscellaneous Fees: Traffic Violations

Traffic code provides some rules and regulations that drivers and operators of public utility and private vehicles must abide, especially in the City. Violators thereof are subjected to penalties and the Office of the City Treasurer collects the same for the offense.

| Office or Division:  | Office of the City Treasurer - Business License Tax Division |
|----------------------|--|
| Classification:      | Simple   |
| Type of Transaction: | G2C – Government to Citizens                                 |
| Who may avail:       | ALL  |

| CHECKLIST OF REQUIREMENTS         | WHERE TO SECURE                          |
|-----------------------------------|--|
| Order of Payment                  | CCTFRB- Cavite City Tricycle Franchising |
| TOT /Townsers (Citation Tiplest)  | Regulatory Board                         |
| TCT – (Temporary Citation Ticket) | PNP (Phil. National Police)              |

|   |                               | '                  | FINE (FIIII. INAUIOITA | di i diloc)                      |
|---|-------------------------------|--------------------|------------------------|----------------------------------|
| CLIENT'S STEPS<br>(Traffic Violations)      | AGENCY<br>ACTION              | FEES TO BE<br>PAID | PROCESSING<br>TIME     | PERSON<br>RESPONSIBLE            |
| 1. Present Temporary     Citation Ticket to | 1.1 Accept<br>TCT from        | None               | 10 minutes             |                                  |
| collector at Window 1                       | taxpayer                      |                    |                        | Felicisima C.<br>Angeles         |
|   | 1.2. Verify                   |                    |                        | -Revenue<br>Collection Clerk II  |
|   | TCT                           |                    |                        | BLT Division                     |
|   |                               |                    |                        | -Office of the<br>City Treasurer |
| 2. Pay the                                  | 2. Accept                     | PHP 200.00         | 5 minutes              |                                  |
| corresponding fee                           | payment                       |                    |                        | Felicisima C.<br>Angeles         |
|   |                               |                    |                        | -Revenue<br>Collection Clerk II  |
|   |                               |                    |                        | BLT Division                     |
|   |                               |                    |                        | -Office of the<br>City Treasurer |
|   |                               |                    |                        |                                  |
|   | 3. Issue                      | Php 200.00         | 5 minutes              |                                  |
|   | Official Receipt according to |                    |                        | Felicisima C.<br>Angeles         |
| 3. Accept Official Receipt                  | TOP                           |                    |                        | -Revenue<br>Collection Clerk II  |
|   |                               |                    |                        | BLT Division                     |
|   |                               |                    |                        | -Office of the<br>City Treasurer |
|   |                               |                    |                        |                                  |

| TOTAL: | Php 200.00 | 20 minutes |  |
|--------|------------|------------|--|
|        |            |            |  |

### 6. Collection of Real Property Tax

A payment of 2% basic tax and 1% Special Education Fund (SEF) of the assessed value collected simultaneously, per annum. If without delinquency, a discount of 20% for advance payments for the ensuing year & 10% for current year, but with a penalty at the rate of 2% per month for delinquent properties, but not exceeding 72% or 36 months.

| Office or                  |       | Office of the Ci | ty Treasurer - R                             | teal Property Tax  | Division            |  |  |
|----------------------------|-------|------------------|--|--------------------|---------------------|--|--|
| Division:                  |       |                  |  |                    |                     |  |  |
| Classification             | 1:    | Simple           | Simple                                       |                    |                     |  |  |
| Type of                    |       | G2C – Govern     | ment to Citizens                             | 3                  |                     |  |  |
| Transaction:               |       | G2B – Governi    | ment to Busines                              | ses                |                     |  |  |
|                            |       | G2G - Governr    | ment to Governr                              | ment               |                     |  |  |
| Who may ava                | il:   |                  |  |                    |                     |  |  |
|                            |       | All              |  |                    |                     |  |  |
|                            |       |                  |  |                    |                     |  |  |
| CHECKLIST                  | OF RE | QUIREMENTS       |  | WHERE TO SEC       | URE                 |  |  |
| <b>D</b>                   |       | . ,              |  |                    |                     |  |  |
| Previous Offic             |       | •                | Personal                                     | <del>.</del>       | DT D: : :           |  |  |
| Tax Order of F             | •     | ent (TOP)        |  | City Treasurer - R |                     |  |  |
| Tax Declaration            | on    |                  | Office of the City Assessor or Personal Copy |                    |                     |  |  |
| CLIENTS                    | ۸GI   | ENCY ACTION      | FEES TO BE                                   | PROCESSING         | PERSON              |  |  |
| STEPS                      |       |                  | PAID   | TIME               | RESPONSIBLE         |  |  |
| 1. Inquire tax             |       | Present Index    | None   | 10 minutes         |                     |  |  |
| to be paid                 |       | to the tax       |  |                    | Clifford S.         |  |  |
| (state                     | paye  | er/client        |  |                    | Paragua             |  |  |
| owner's                    |       |                  |  |                    | -LRCO III           |  |  |
| name, and                  | 1.2 ( | Generate TOP     |  | 10 minutes         | Michael Angelo      |  |  |
| location of                |       |                  |  |                    | E. Reyes            |  |  |
| properties)to collector at |       |                  |  |                    | -Bookbinder II      |  |  |
| Window 1 or                |       |                  |  |                    |                     |  |  |
| 2                          |       |                  |  |                    | Mary Anne B.        |  |  |
| 2                          |       |                  |  |                    | Arcita              |  |  |
|                            |       |                  |  |                    | -Casual Clerk       |  |  |
|                            |       |                  |  |                    |                     |  |  |
|                            |       |                  |  |                    | RPT Division        |  |  |
|                            |       |                  |  |                    | -Office of the City |  |  |
| i .                        | I     |                  |  |                    | Treasurer           |  |  |

| 2. Pay the   | 2.1 Accept   | Computation:   | 10 minutes |   |
|--|--|--|------------|---|
| real property tax to the collector and accept Official Receipt | payment according to TOP  2.2 Issue Official Receipt | Basic Tax = AV(2%) *SEF = AV(1%)  BT+SEF= Tax Due              |            | Clifford S. Paragua -LRCO III  Michael Angelo E. Reyes -Bookbinder II |
|  |  | Discount/Penalt y 20% if advance payment 10% if prompt payment |            | Mary Anne B. Arcita -Casual Clerk  RPT Division                       |
|  |  | 2% monthly if delinquent                                       |            | -Office of the City<br>Treasurer                                      |
| TOTAL:   |  | As<br>Assessed   | 30 minutes |   |

<sup>\*</sup>AV-Assessed Value

on Window 1,2 or 3

#### 7. Collection of Transfer Tax

A tax imposed on the sale, donation, barter, or on any other mode of transferring ownership or title to real property. Moreover, in all instances, late payment of the taxes due is subject to surcharges and penalties.

| Office or Division:       | Office of the City Treasurer - Business License Tax Division |         |           |                     |              |
|---------------------------|--|---------|-----------|---------------------|--------------|
| Classification:           | Simple   |         |           |                     |              |
| Type of Transaction:      | G2C – Governn  | nent to | Citizens  |                     |              |
| Who may avail:            | Citizen/s  |         |           |                     |              |
|                           |  |         |           |                     |              |
| CHECKLIST OF R            | EQUIREMENTS  |         |           | WHERE TO SE         | CURE         |
| 1 copy of each:           | Office of the City Assessors or Person                       |         |           | s or Personal       |              |
| Photocopy of Certified Ta | ax Declaration Ho  | use     | сору      |                     |              |
| and Lot                   |  |         |           |                     |              |
| Photocopy of Land Title   |  |         | Regi      | strar of Deeds or p | ersonal copy |
| Photocopy of Deed of Sa   | le/Extra Judicial,   |         |           | Attorney or Owne    | r's copy     |
| Deed of Donation, etc.    |  |         |           |                     |              |
| CLIENT'S STEPS            | AGENCY FEES TO BE PROCESSING PER                             |         |           | PERSON              |              |
| (Business Tax)            | ACTION   | I       | PAID      | TIME                | RESPONSIBLE  |
| 1 Dragget required        | A A A S S S S S S S S S S S S S S S S S                      |         | O minutes | Vivos Novello A     |              |
| 1.Present required        | · · · · · · · · · · · · · · · · · · ·                        |         |           | Vym Novelle A.      |              |
| documents to collector    | documents  |         |           |                     | Salud        |
| on Window 1.2 or 3        |  |         |           |                     | -LRCO II     |

<sup>\*</sup>SEF – Special Education Fund

|   | presented by taxpayer  1.2 Verify documents                   | None   | 3 minutes  | Julee Ann R.<br>Laudato<br>-Casual Clerk  |
|---|---|--|------------|---|
|   | presented  1.3 Compute Transfer Tax                           | None   | 45 minutes | BLT Division -Office of the City Treasurer  |
|   | 1.4 Issue TOP   | None   | 5 minutes  |   |
| 2.Pay the corresponding fee as per TOP and receive Official Receipt | 2. Accept payment as per TOP issued 2. Issue Official Receipt | Transfer Tax =  *FMV or value on Deed of Sale/Donation (whichever amount is higher) x1.1% + (Property Tax) Php100.00  With penalty: Same formula but with 25% penalty x no. of months lapsing 60 days but maximum of 36 months | 5 minutes  | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
| TOTAL:  |   | Depends on computation   | 1 hour     |   |

\*FMV – Fair Market Value

## 8. Issuance of Community Tax Certificate

Each and every resident of the city must secure residence certificate as proof of his residency.

A fixed amount of P10.00 for voluntary contribution is set and for those who are earning from their profession, business or employment must pay P1.00 for every P1,000.00 that they earn. The Caviteños could get their CTC on the first quarter of the year without penalty. 2% per month would be added as penalty starting March of every year.

| Office or Division:  | Office of the City Treasurer - Business License Tax Division   |
|----------------------|--|
| Classification:      | Simple   |
| Type of Transaction: | G2C – Government to Citizens<br>G2G – Government to Government |
| Who may avail:       | Citizen<br>Employees   |

| CHECKLIST OF REQUIREMENTS                              | WHERE TO SECURE              |
|--|------------------------------|
| For single client:                                     |                              |
| <ul> <li>Accomplished Community Tax</li> </ul>         |                              |
| Declaration Form (CTDF) (from Office                   |                              |
| of the City Treasurer)                                 | Office of the City Treasurer |
| <ul> <li>Government issued valid ID</li> </ul>         | Personal                     |
| <ul> <li>Proof of Income</li> </ul>                    | Personal                     |
| <ul> <li>Payslip</li> </ul>                            | Personal                     |
| <ul> <li>BIR form 2316</li> </ul>                      | BIR                          |
| <ul><li>For representative:</li></ul>                  |                              |
| <ul> <li>ID of the representative</li> </ul>           | personal                     |
| <ul> <li>Authorization Letter with a</li> </ul>        | personal                     |
| photocopy of government                                |                              |
| issued valid ID of the person                          |                              |
| being represented                                      |                              |
| New Business   |                              |
| Accomplished Community Tax                             |                              |
| Declaration Form (CTDF) (from Office                   | Office of the City Treasurer |
| of the City Treasurer)                                 |                              |
| Government issued valid ID                             | Personal                     |
| <ul> <li>Single proprietor certificate of</li> </ul>   | personal                     |
| registration   |                              |
| For representative:      For representative:           |                              |
| <ul> <li>ID of the representative</li> </ul>           | personal                     |
| <ul> <li>Authorization Letter with a</li> </ul>        | personal                     |
| photocopy of government                                |                              |
| issued valid ID of the person                          |                              |
| being represented  Renewal of Business                 |                              |
| Accomplished Community Tax                             | Office of the City Treasurer |
| Declaration Form (CTDF) (from Office                   | Office of the Oity Treasurer |
| of the City Treasurer)                                 |                              |
| Government issued valid ID                             | Personal                     |
| <ul> <li>Proof of Income (Approved business</li> </ul> | personal                     |
| tax declaration by an evaluator from                   | poroditai                    |
| Office of the City Treasurer)                          |                              |
| <ul> <li>For representative:</li> </ul>                |                              |
| <ul> <li>ID of the representative</li> </ul>           | personal                     |
| <ul> <li>Authorization Letter with a</li> </ul>        | personal                     |
| photocopy of government                                | ·                            |
| issued valid ID of the person                          |                              |
| being represented                                      |                              |
| For Corporation:                                       |                              |
| (New Business)   |                              |
| <ul> <li>Accomplished Community Tax</li> </ul>         | Office of the City Treasurer |
| Declaration Form (CTDF) (from Office                   |                              |
| of the City Treasurer)                                 |                              |
| <ul> <li>Government issued valid ID</li> </ul>         | Personal                     |
| <ul> <li>Certificate of Registration</li> </ul>        | personal                     |
| <ul><li>For representative:</li></ul>                  |                              |
| <ul> <li>ID of the representative</li> </ul>           | personal                     |
|  |                              |

| <ul> <li>Authorization Letter with a</li> </ul> |
|---|
| photocopy of government                         |
| issued valid ID of the person                   |
| being represented                               |
| (Renewal of Business)                           |
| Accomplished Community Tax                      |
| Declaration Form (CTDF) (from Office            |
| of the City Treasurer)                          |
|   |

- Government issued valid ID
- Proof of Income
- Approved business tax declaration by an evaluator
- For representative:
  - o ID of the representative
  - Authorization Letter with a photocopy of government issued valid ID of the person being represented

personal

Office of the City Treasurer

Personal personal Business Permit & Licensing Office

personal personal

| being represented   |                       |   |                    | 1   |
|---|-----------------------|---|--------------------|---|
| CLIENT'S STEPS  | AGENCY ACTION         | FEES<br>TO BE<br>PAID   | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE   |
| A. For Single<br>Client/Corporation and<br>For New Business and<br>Renewal of Business:   |                       |   |                    | Vym Novelle A.<br>Salud<br>-LRCO II   |
| 1.Fill up application form issued by the collector at Windows 1 or 2  B. For New Business/Renewal of Business 1. Proceed to the | 1. Encode information | None  | 5 minutes          | Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer                                |
| counter intended for encoding of information  |                       |   |                    |   |
| 2.Pay CTC to collector<br>at Window 1 and 2   | 2. Accept payment     | Voluntary<br>Php10.0<br>0<br>For<br>Employees/<br>Business<br>Php1.00/1<br>thousand | 5 minutes          | Vym Novelle A. Salud -LRCO II  Julee Ann R. Laudato -Casual Clerk  BLT Division -Office of the City Treasurer |
| TOTAL:  | - I Phys. 500 00      |   | 10 minutes         |   |

<sup>\*</sup>Corporation not to exceed Php5,500.00

#### 9. Issuance of Notice of Real Property Tax Delinquencies

Failure to pay the real property taxes for both the Basic Tax and Special Education Fund Tax on or before the due dates shall subject the taxpayers to a penalty of two (2%) percent for each months of delinquency provided however that in no case shall the total interest on the unpaid tax or portion thereof exceed thirty-six (36) months or a total of 72%.

| Office or Divisi                   | on:              | Office of the City  | / Treasure            | r - Real Property    | Tax Division   |
|------------------------------------|------------------|---|-----------------------|----------------------|--|
| Classification:                    |                  | Complex   |                       |                      |  |
| Type of Transa                     | ction:           | G2C – Governm   | ent to Citiz          | zens                 |  |
| Who may avail:                     | •                | All   |                       |                      |  |
| CHECKLIST (                        | OF REC           | UIREMENTS   |                       | WHERE TO SE          | CURE   |
| Notice of delinqu                  | uency            |   | C                     | Office of the City T | reasurer   |
| CLIENTS<br>STEPS                   | AGI              | ENCY ACTION   | FEES<br>TO BE<br>PAID | PROCESSING<br>TIME   | PERSON<br>RESPONSIBLE  |
| 1.Accept Notice of Tax Delinquency | Delinq<br>proper | ue Notice of Tax<br>uency to<br>ty owner or<br>istrator or<br>ant | None                  | 4 days               | Clifford S. Paragua -LRCO III  Michael Angelo E. Reyes -Bookbinder II  Mary Anne B. Arcita -Casual Clerk  RPT Division -Office of the City Treasurer |
| TOTAL:                             |                  |   | None                  | 4 days               |  |

### 10. Issuance of Real Property Tax Clearance

City residents who require Tax Clearance on their Real Properties for loans, building permits, transfer of title and for personal reference purposes.

| Office or Divisi   | on:  | Office of the City Treasurer - Real Property Tax Division                                 |   |                                       |  |  |  |
|--|--|---|---|---------------------------------------|--|--|--|
| Classification:  |  | Simple  |   |                                       |  |  |  |
| Type of Transa   | ction:   | G2C – Government to Citizens G2B – Government to Businesses                               |   |                                       |  |  |  |
|  |  | G2G - Government to Government  |   |                                       |  |  |  |
| Who may avail  | :  | All   |   |                                       |  |  |  |
| CHECKLIST  | OF REC   | QUIREMENTS  |   | WHERE TO S                            | ECURE  |  |  |
| Owner: Photocopy of Ta Photocopy of La                             |  |   |   | Office of the City<br>Personal or Owr |  |  |  |
| property requesion Photocopy of De                                 | ted  | •   | Attor   | ney or Personal o                     |  |  |  |
| Representative<br>Photocopy of No<br>request                       |  | SPA or Letter   |   | Attorney or Leg                       | al Office  |  |  |
|  | Photocopy of ID (owner and representative) with 3 specimen |   | Senior ID, government or employment ID, postal ID       |                                       |  |  |  |
| Photocopy of Ta<br>Photocopy of La<br>property reques              | itest Off  |   | Office of the City Assessor<br>Personal or Owner's copy |                                       |  |  |  |
| CLIENTS<br>STEPS   |  | ENCY ACTION   | FEES<br>TO BE<br>PAID                                   | PROCESSING<br>TIME                    | PERSON<br>RESPONSIBLE  |  |  |
| 1.Request for<br>Tax Clearance<br>to collector at<br>Window 1 or 2 | proper<br>delinq<br>Officia<br>1.2 .Fi<br>reques           | erify if the city is not uent (ask for I Receipt)  If up name of sting party in cord book | None  | 15 minutes                            | Clifford S. Paragua -LRCO III  Michael Angelo E. Reyes -Bookbinder II  Mary Anne B. Arcita -Casual Clerk  RPT Division -Office of the City Treasurer |  |  |

Php

130.00

15 minutes

Clifford S.

Paragua

2.1. Accept payment

2. Pay the Tax

Clearance fee

|                | 2.2. Issue Official       |        |            | -LRCO III               |
|----------------|---------------------------|--------|------------|-------------------------|
|                | Receipt                   |        |            |                         |
|                |                           |        |            | Michael Angelo E.       |
|                | 2.3 Accept Official       |        |            | Reyes<br>-Bookbinder II |
|                | receipt                   |        |            | -bookbilidel II         |
|                | 2.4 Droporo Toy           |        |            | Mary Anne B.            |
|                | 2.4 Prepare Tax Clearance |        |            | Arcita                  |
|                | Certification             |        |            | -Casual Clerk           |
|                | Certification             |        |            |                         |
|                | 2.5 Check and Sign        |        |            | RPT Division            |
|                | Tax Clearance             |        |            | -Office of the City     |
|                | Certification             |        |            | Treasurer               |
| 3. Sign in the | 3. Receive signature      | None   |            |                         |
| record book    | in the record book        |        |            | Clifford S.             |
|                |                           |        |            | Paragua                 |
| 4. Accept Tax  | 4. Release Tax            | None   | 5 minutes  | -LRCO III               |
| Clearance      | Clearance                 |        |            |                         |
|                | Certification             |        |            | Michael Angelo E.       |
|                |                           |        |            | Reyes                   |
|                |                           |        |            | -Bookbinder II          |
|                |                           |        |            | Mary Anne B.            |
|                |                           |        |            | Arcita                  |
|                |                           |        |            | -Casual Clerk           |
|                |                           |        |            |                         |
|                |                           |        |            | RPT Division            |
|                |                           |        |            | -Office of the City     |
|                |                           |        |            | Treasurer               |
| TOTAL:         |                           | Php    | 35 minutes |                         |
|                |                           | 130.00 |            |                         |

# 11. Receiving of Payments for various transactions (Bid Forms, Proposal Booklet and Excavation Fees)

| Office or Division:  | Office of the City Treasurer – Cash Division   |
|----------------------|--|
| Classification:      | Simple   |
| Type of Transaction: | G2C – Government to Citizens G2B – Government to Businesses G2G - Government to Government |
| Who may avail:       | All  |

| CHECKLIST OF REQUIREMENTS Payor                       |   | WHERE TO SECURE                        |   |   |  |
|---|---|--|---|---|--|
| TOP for excavation fee<br>Proposal Booklet/ Bid Forms | <b>S</b>                                      | Bi                                     | Engineer's Office Bids and Awards Committee |   |  |
| CLIENTS STEPS   | AGENCY<br>ACTION                              | FEES<br>TO BE<br>PAID                  | PROCESSING<br>TIME                          | PERSON<br>RESPONSIBLE                       |  |
| 1.Present Tax Order of Payment at Window 1            | Verify name and amount                        | None                                   | 5 minutes                                   | Rosanna S.<br>Almazan<br>-Cashier IV        |  |
|   |   |  |   | Erika Lynn P.<br>Topacio<br>-LRCO II        |  |
|   |   |  |   | Angelito C.<br>Saguid<br>-Sr. Bookeeper     |  |
|   |   |  |   | Rodilyn A.<br>Labonete<br>-Casual Clerk     |  |
|   |   |  |   | Cash Division -Office of the City Treasurer |  |
| 2. Pay the amount requested                           | 2. Receive payment as per TOP                 | None                                   | 5 minutes                                   | Rosanna S.<br>Almazan<br>-Cashier IV        |  |
|   |   |  |   | Erika Lynn P.<br>Topacio<br>-LRCO II        |  |
|   |   |  |   | Angelito C.<br>Saguid<br>-Sr. Bookeeper     |  |
|   |   |  |   | Rodilyn A.<br>Labonete<br>-Casual Clerk     |  |
|   |   |  |   | Cash Division -Office of the City Treasurer |  |
| 3. Accept Official receipt                            | 3. Issue<br>Official Receipt<br>as per amount | As per<br>Contract<br>or bid<br>amount | 5 minutes                                   | Rosanna S.<br>Almazan<br>-Cashier IV        |  |

| TOTAL: |                     | As per contrac t or bid | 15 minutes | Cash Division -Office of the City Treasurer |
|--------|---------------------|-------------------------|------------|---|
|        |                     |                         |            | Rodilyn A.<br>Labonete<br>-Casual Clerk     |
|        |                     |                         |            | Angelito C.<br>Saguid<br>-Sr. Bookeeper     |
|        | reflected on<br>TOP |                         |            | Erika Lynn P.<br>Topacio<br>-LRCO II        |

# 12. Releasing of Checks and Cash Payments

Payments on various City transaction.

| Office or Division:  | Office   | Office of the City Treasurer – Cash Division             |  |  |  |
|--|--|--|--|--|--|
| Classification:  | Simple   | )  |  |  |  |
| Type of Transaction:   | G2C – Government to Citizens G2B – Government to Businesses G2G - Government to Government |  |  |  |  |
| Who may avail:   | All  |  |  |  |  |
| CHECKLIST OF REQUIREMENT   | S  | WHERE TO SECURE  |  |  |  |
| Payee Photocopy of One (1) valid ID with specimen signature  |  | SSS, GSIS, Passport, Postal, Driver's License and Others |  |  |  |
| Representative Photocopy of One (1) valid ID, original & photocopy for representative and employee represented |  | SSS, GSIS, Passport, Postal, Driver's Licens and Others  |  |  |  |
| Special Power of Attorney Authorization Letter   |  | Personal   |  |  |  |

| CLIENTS STEPS                                   | AGENCY<br>ACTION   | FEES TO BE<br>PAID | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE   |
|---|--|--------------------|--------------------|---|
| 1.Present ID at Window 1                        | 1. Receive and verify presented ID from client                   | None               | 5 minutes          | Rosanna S. Almazan -Cashier IV  Erika Lynn P. Topacio -LRCO II  Angelito C. Saguid -Sr. Bookeeper  Rodilyn A. Labonete -Casual Clerk  Cash Division -Office of the City Treasurer |
| 2. Sign vouchers and other supporting documents | 2. Accept<br>and verify<br>signature<br>from the ID<br>presented | None               | 10 minutes         | Rosanna S. Almazan -Cashier IV  Erika Lynn P. Topacio -LRCO II  Angelito C. Saguid -Sr. Bookeeper  Rodilyn A. Labonete -Casual Clerk  Cash Division -Office of the City Treasurer |
| 3. Issue Official/<br>Acknowledgement Receipt   | 3. Accept official/ acknowled gement receipt from client         | None               | 10 minutes         | Rosanna S. Almazan -Cashier IV  Erika Lynn P. Topacio -LRCO II  |

|  |  |      |                     | Angelito C. Saguid -Sr. Bookeeper  Rodilyn A. Labonete -Casual Clerk  Cash Division -Office of the City Treasurer   |
|--|--|------|---------------------|---|
| 4. Sign registered form as acceptance of cash/ checks  5. Accept Cash/Checks | 4. Issue register form for signing  5. Release Checks/ payment of cash to client | None | 5 minutes 5 minutes | Rosanna S. Almazan -Cashier IV  Erika Lynn P. Topacio -LRCO II  Angelito C. Saguid -Sr. Bookeeper  Rodilyn A. Labonete -Casual Clerk  Cash Division -Office of the City Treasurer |
| TOTAL:   |  | None | 35 minutes          |   |

# OFFICE OF THE CITY TREASURER

**Internal Services** 

### 1. Recording of Vouchers (including Payrolls)

Vouchers are necessary because they are a source document and a proof to every transaction that has taken place. If every transaction were recorded, it would mean that there is a voucher available as a proof to that transaction.

| Office or Division: | Office of the City Treasurer - Administrative Division |  |  |
|---------------------|--|--|--|
| Classification:     | Simple   |  |  |
| Type of             | G2G – Government to Government                         |  |  |
| Transaction:        |  |  |  |
| Who may avail:      | Employees  |  |  |

| CHECKLIST OF REQUIREMENTS    |  | WHERE TO SECURE       |                    |  |
|------------------------------|--|-----------------------|--------------------|--|
| Vouchers                     |  | Accounting personnel  |                    |  |
| CLIENTS<br>STEPS             | AGENCY ACTION  | FEES<br>TO BE<br>PAID | PROCESSING<br>TIME | PERSON<br>RESPONSIBLE  |
| Submit voucher for receiving | 1.1 Accept voucher   | None                  | 2 minutes          | Angelika Kyle R.<br>De Leon<br>-LRCO I                               |
|                              | 1.2. Record voucher  |                       | 5 minutes          | Rei Errol John G.<br>Solicito<br>-LRCO I                             |
|                              | 1.3. Initial and sign the voucher recorded                           |                       | 3 minutes          | Lallaine G.<br>Lasprillas<br>-Acting City<br>Treasurer               |
|                              | 1.4. Submit the recorded voucher to Office of the City Administrator |                       | 5 minutes          | Amylou R. Herrera -Casual Utility Worker  Vilma A. Arasan -Job Order |
|                              |  |                       |                    | Admin Division -Office of the City Treasurer                         |
| TOTAL:                       |  |                       | 15 minutes         |  |